

I wish to comment on R.H.B. No. 5509.

My understanding is this proposal would establish a minimum number of electric service line workers. I believe it is a good idea for the following reasons:

An employee of a company, during their normal duties, learn company procedures which ensure work is carried out with safety, attentiveness to customer needs and therefore causing the least amount of inconvenience to that customer. The training we receive is ongoing and encompasses how to respond to oil spills, confined space, communicating with and supporting emergency personnel and how to initiate internal and external response efforts. We use our knowledge to scale up the efforts of storm restoration. We know how the system operates in normal and abnormal circumstances and get as many customers on as fast as possible. A rapidly changing energy environment might cause some reluctance and understandably, care must be given to such an agreement. As companies tend to grow, merge or be acquired a minimum number of Connecticut resident line workers seems reasonable and perhaps prudent in the future.

Respectfully,
Harry Hoar
Chief Lineman
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